

PERSONAL PENSION PLAN - WITH PROFITS

This Key Features Document contains a summary of the main features of your Plan. Please read it carefully so that you understand what you are buying and the risks involved.

Registered Address: MAPFRE MSV Life p.l.c., The Mall, Triq il-Mall, Floriana, FRN1470, Malta
Postal Address: P.O. Box 54, Marsa, MRS1000, Malta
Telephone: +356 2590 9000 Email: info@msvlife.com Website: www.msvlife.com

MAPFRE MSV Life p.l.c. (IC-15722) is authorised by the Malta Financial Services Authority (MFSA) to carry on long term business under the Insurance Business Act, Cap 403 of the Laws of Malta. MAPFRE MSV Life p.l.c. is regulated by the MFSA.

Plan Description

- A long term regular savings pension plan investing in the MAPFRE MSV With Profits Fund.
- It allows you to save on a regular basis and to invest additional lump sums at any time in the future.
- From each regular contribution that is paid in, we will deduct the policy charges and the balance will be credited to your Policy Account.
- The Plan participates in our distribution of profits. With Profits investment smoothens the return on your money by spreading the profits over good and bad years.
- The Plan is designed to help your savings grow in a secure and tax efficient manner.
- Contributions to the Plan qualify for a tax credit for those meeting the eligibility criteria below.
- It may be suitable for people who are employed, self-employed or self-occupied.
- You may start a Plan for your spouse so long as the eligibility criteria for tax credit stipulated below are met.

Its Aims

- To build up a sum of money which will be used to provide a tax-free cash sum when you retire and a regular income for the rest of your life, in order to supplement the State Pension.
- To pay a nominal Death Benefit of 101% of the Plan value to your estate or a designated beneficiary upon your death before the Plan term expires.
- To give you the flexibility of changing the amounts you pay in to reflect your changing circumstances over time.

Your Commitment

- To pay contributions regularly for the selected term of the Plan.
- To keep the Plan invested until you choose to take your retirement benefits.
- To invest for the long term and to review your contributions on a regular basis.

Amount of Tax Credit

The Plan is registered as a 'Qualifying Scheme' and so your contributions may be eligible for a tax credit of 25%, up to a maximum set by the Government. Under current legislation, the tax credit for 2019 can apply to a maximum contribution of €2,000 (resulting in a maximum tax credit of €500 per person).

The tax credit is only available in respect of the income tax chargeable for the year during which the contribution was made. Unused credits cannot be carried forward to subsequent years.

Eligibility for Tax Credit

You may claim the tax credit against your contributions if you are:

- Age 18 or over at the time when a contribution is made; and
- Domiciled and/or resident for tax purposes in Malta

If you meet the above criteria then we will issue a certificate confirming that your Personal Pension Plan satisfies the relevant legislation to enable a tax credit to be granted.

Tax Treatment of the Plan

In line with our understanding of current legislation requirements:

- Contributions may be eligible for tax credit as detailed above.
- At retirement you may opt to receive up to 30% of the fund value as a tax free lump sum.
- After taking any cash lump sum the remaining fund must then be used to provide you with an income which may be subject to Income Tax.

Any statement about taxation is based on our understanding of current law and tax practice. Future changes in law and taxation, or your own financial circumstances, could affect the treatment of this

Plan and the amount of tax payable.

In order to ascertain your exact tax status, you should seek specific and professional tax advice in relation to your tax obligations under the Personal Pension Plan.

Risk Factors

- What you might get back will depend on our investment performance and the bonuses we add. The rate of future bonuses is not guaranteed and may change over the years. Your Plan's value will be less than illustrated if the bonuses declared are lower than illustrated.
- If you transfer your Plan to another provider you may receive less than the value of your Policy Account. This will happen either as a result of transfer charges in the early years, or if we are forced to apply a Market Value Reduction [MVR]. An MVR may be applied if the value of our investments falls suddenly, but only if you transfer the Plan before the end of its term.
- The returns you get on With Profits investments depend on a number of factors, including:
 - The return on investments in our underlying With Profits Fund;
 - The way we distribute any profits in the Fund;
 - Factors beyond our control, such as tax and the effect of inflation;
 - Profits and/or losses from non-participating plans [other than unit-linked plans] which are also part of the With Profits Fund;
 - The cost of meeting any guarantees that we provide.
- Inflation will reduce the real future value of any cash sum
- When you retire the fund value may be less than illustrated if:
 - You stop contributing into the Plan, or reduce contributions;
 - Investment performance is lower than illustrated;
 - You take your benefits earlier than your selected retirement date;
 - Tax rules change;
 - Charges increase above those illustrated.

Key Features

Minimum Contributions

€40 paid monthly, or proportionate multiples thereof if contribution is paid quarterly, half yearly or annually [e.g. 120 if paid quarterly].

Top Up Contribution (optional)

Option to make additional lump sum Top Ups, subject to a minimum of €150. No Top Ups can be made in the final year of the Plan.

Basis of Life Cover

Single Life

Duration of the Plan

A minimum of 10 years, and must end by the time you are 70 years old.

Age limits of Person Covered

The Person Covered must be between the ages of 18 and 60 when the Plan starts, and should end when the Person Covered is between the ages of 61 and 70, or any other age which may be specified in Subsidiary Legislation 123.163 under the Income Tax Act, or any Regulations substituting this legislation.

Policy Owner

The Policy Owner must be the same as the Person Covered. The Plan cannot be pledged or assigned.

Beneficiary

You can appoint one or more beneficiaries to receive the benefit under the Plan, when this is due. There is no charge for this arrangement to be implemented and it requires only the completion of a simple form. The appointment of a beneficiary (and acceptance thereof) under a life insurance contract does

not need to be confirmed in a will and it also supersedes the provisions of a will if there is any conflict between the two.

Plan Benefits

Death Benefit

Payment of 101% of the value of your Policy Account will become payable in the event of your death.

Funeral Expenses Benefit

Payment of the cost of funeral expenses [subject to a maximum of €2,500] in the form of a partial pre-payment of the Death Benefit.

Plan Charges

Policy Fee

€2.50 if contribution is paid monthly, or proportionate multiples thereof if paid on a less frequent basis [e.g. €7.50 if contribution is paid quarterly].

Top Up Allocation Charges

A percentage deduction from the Top Up contribution paid will be made in accordance with the following allocation bands:

Top Up Contribution Paid	Allocation Charge
€250 - €69,999	3.0%
€70,000 - €114,999	2.0%
€115,000 - €229,999	1.5%
€230,000 and over	1.0%

Transfer Charges

Subject to legislation and subject to the acceptance of the receiving provider we will permit transfers of your pension plan to another qualifying scheme. Transfer charges apply in the first 10 years:

Year	Transfer Charge
1	50%
2	50%
3	20%
4	20%
5-10	10%
11 onwards	0%

The following Transfer Charges apply to any Top Up Contributions paid:

Transfer within 1 year of Top Up	3.0%
Transfer after 1 year but before the end of 2 years	2.0%
Transfer after 2 years but before the end of 3 years	1.0%
Transfer after 3 years	No Transfer Charge

Market Value Reduction

If you transfer your Plan before its retirement date or decide to take benefits before your selected retirement date, we retain the right to effect a MVR which will reduce the amount payable. The MVR cannot be applied upon retirement of the Plan, or in the event of the payment of the Death Benefit. This reduction is designed to protect investors who remain invested, and its application means that you get a fair share of the With Profits Fund in which your savings are invested.

All charges are reviewable and may be changed after the Plan has started, subject to us providing you with at least 90 days' notice if they are changed.

Questions and Answers

What might I get back?

- The Retirement Value of the Plan depends on a number of factors:
- The amount you invest;
- Any bonuses added onto your Plan;
- Our charges;
- Any amount you transfer out of the plan before it matures.

Below are some examples of projected Retirement Benefit Values depending on the assumed levels of bonus for a contribution of €100 monthly. A personalised illustration will be provided to you before you apply for your Plan.

Duration of the Plan	Assumed Regular Bonus Rate		
	2.00% ¹	2.75% ²	3.50% ³
20	€30,172	€33,439	€37,084
30	€50,377	€58,326	€67,692
40	€75,006	€90,968	€110,869

The investment returns quoted are for illustration purposes only and do not necessarily reflect the actual return. The returns are not guaranteed and they are not minimum or maximum rates. A Transfer Charge may apply as explained above if you cash in your Plan before its Retirement date, especially in the early years and this may have an impact on the amount of money you receive. Investment returns can go up as well as down and past performance is not necessarily a guide to future performance.

¹Illustrated Retirement Values include a Final Bonus calculated at 0.5% of the policy account for every year in excess of 10 years

²Illustrated Retirement Values include a Final Bonus calculated at 0.75% of the policy account for every year in excess of 10 years

³Illustrated Retirement Values include a Final Bonus calculated at 1.0% of the policy account for every year in excess of 10 years

When will my Plan start?

Your Plan will start immediately once we have received all necessary documentation and payment of the first contribution.

How flexible is it?

Paying In:

- You save on a regular basis and you can make single 'one off' contributions whenever you like.
- Contributions to the Policy can be made by cash, cheque, bank transfer or standing order.
- You can increase your regular contributions whenever you like, or choose to have them automatically increased each year in line with inflation [minimum 3.5%].
- You can change your contributions in the future to suit your personal circumstances.

Stopping contributions:

You can stop making contributions, in which case:

- Your Plan will continue to be invested
- When you retire your benefits are likely to be less than you expected.

Restarting contributions

- Within five years of stopping contributions you can restart them at no additional cost, subject to the minimum terms applicable at that time.
- If you do not restart your regular contributions within 5 years of stopping them we will automatically

change the status of the Plan to Paid Up, meaning that no further contributions may be made into it. At retirement you will still be able to access the benefits.

Are there any restrictions on the amount I pay in?

- Subject to the minimums applicable, there are no limits to the amount you can contribute, but you should ensure any contributions you agree to are affordable now and for the foreseeable future.
- Should you wish to save more than the maximum allowed for tax credit, it might be more beneficial to put the extra amount into an alternative savings plan.

How long will my money be saved for?

- The duration of the Plan is entirely at your discretion, subject only to a minimum of 10 years.
- We suggest that you choose the duration to fit your savings time horizon so that your Retirement Benefits are payable at the time you anticipate that you will need them (so long as this is when you are between the ages of 61 and 70 or any other age which may be specified in S.L. 123.163 under the Income Tax Act, or any Regulations substituting this legislation).

Where and how is my money invested?

- After deducting the Plan charges, we invest your money in our With Profits Fund. The Fund is invested in a range of investments including shares, bonds, property and short-term assets. The mix of these assets is determined by us with the objective of maximising the rate of return whilst preserving the real capital value of the investments.
- Please see the latest Simple Guide to the With Profits Fund for more information.

How is the growth of my Plan determined?

- When you invest in the With Profits Fund, you share in the potential profits in the form of Bonuses.
- The value of your Plan grows through the addition of Regular Bonuses. A Regular Bonus is calculated as a percentage of the Policy Account and is added to the Policy Account on a daily basis. We guarantee that when a Regular Bonus is declared and added to your Plan it is “locked” and cannot be taken away if you hold the Plan until it matures.
- In addition, we may also add a Final Bonus upon payment of the Retirement Benefit or the Death Benefit.
- The bonuses will depend on factors such as investment performance, charges and other profits or losses made by our With Profits Fund.
- The main aim in determining bonuses is to smooth out the ups and downs of the stock market. The process of smoothing leads to returns that are steadier than if they fully reflected the underlying value of the assets of the With Profits Fund.
- We may apply a Market Value Reduction when you cash in your Plan early, which will reduce the amount payable. This can happen when there has been a large or lengthy fall in stock markets or when investment returns have been consistently lower than expected.

How will I know how my Plan is performing?

We will provide you with a free Policy Statement once a year, or upon request.

Can I change my mind?

You can change your mind within 30 days from when you get your Policy Document. If you decide, for any reason, within this period that you don't want to proceed with the Plan, we will give you your money back. If you wish to exercise your right to cancel, you should complete and return the Statutory Notice that we send you.

What happens if I need the money early?

Saving for retirement is a long term commitment and you should not commit any money which you might need to access before retirement. As a Qualifying Scheme, this Plan will allow you to access your money when you are of an age as specified by applicable Rules (S.L. 123.163 or any other Regulations substituting this legislation). Current legislation allows you to start taking benefits when you are between the ages of 61 and 70. If you access the benefits earlier than the Retirement Date which you choose, charges may apply.

How do I claim the tax credit?

- MAPFRE MSV Life will notify the Inland Revenue that you have made contributions to a Personal Pension Plan.
- If you are not required to complete an annual self-assessment tax return then you do not need to do anything. The Inland Revenue will simply apply your tax credit based on your contributions, and refund any tax paid within the set limits.
- If you normally complete a self-assessment tax return then you will be required to state your contribution on the form and the tax computation will take it into account. You would normally also need to attach a copy of the Certificate for Qualifying Individuals which we give you at the start of the Plan.
- Tax refunds normally start to be paid around October following the year of your contribution. If you have any queries regarding the payment of your tax credit it is recommended you speak directly to the Inland Revenue Department.

What choices will I have when I retire?

It is important to note that the decision on how you want to take your pension benefits is made at your retirement and not when you start saving into your Personal Pension. Your personal circumstances, tax rules and pension legislation could change between now and your Retirement Date.

When can I start to take the benefits?

Personal Pension Plans are designed to provide you with a pension when you retire. Current legislation states that you will be able to start taking your benefits when you are between the ages of 61, and 70 (or any other age specified in S.L. 123.163 under the Income Tax Act, or any Regulations substituting this legislation). The earlier you decide to take your benefits the smaller the pension income will normally be.

What can I receive from the Pension Plan?

Under current legislation you have the following options when you decide to take the benefits:

- You can take up to 30% of the fund as a tax-free cash lump sum
- The remaining balance has to provide you with an income for life, which may be subject to income tax.

How will I take the income?

When benefits become payable, you will be offered a range of options regarding how the income can be taken. You can elect to purchase an "Annuity", in which case the income will be guaranteed for life. Otherwise, you can elect to keep the money invested and take an income directly from the funds. This is called "Programmed Withdrawals". The amount which can be taken as an income will be broadly equivalent to the income receivable from an Annuity. The advantage of this option is that the money remains invested and could grow to provide you with a larger pension. The disadvantages are that the fund might fall in value and leave you with a smaller pension, or the fund could even be depleted completely before you die, leaving you with no pension income.

You will need to decide on how to take your pension income at the time you access your Retirement Benefit.

How much will the income be?

The amount of income you will receive will depend on the size of your retirement fund, your age, the options you select (e.g. Annuity or Programmed Withdrawals) and annuity or drawdown rates at that time. The more options you choose the lower your income will normally be. Your personal illustration will provide you with an estimate of what the income could be.

Further Information**Financial Advice**

This document is not designed to offer financial advice and should not be used in isolation when making a decision about your financial planning. You may wish to seek financial advice before starting a long term savings contract.

If the person is offering this product to you is licensed to provide advice under the Investment Services Act (Cap 370), then they will inform you accordingly. Otherwise, no person distributing this product may offer advice in its regard.

Additional Information for Plans concluded through a Tied Insurance Intermediary (TII)

The only TII having a significant (10% or more) financial interest in MAPFRE MSV Life is Bank of Valletta p.l.c.

MAPFRE MSV Life does not have a significant financial interest in any of its TIIs.

TIIs act on behalf of MAPFRE MSV Life, and conduct their insurance distribution activities in relation to long term contracts of insurance which they are authorized to distribute exclusively for products of MAPFRE MSV Life.

A TII works on the basis of commission, which remuneration is settled directly by Us, at no additional cost to you.

Additional Information for Plans concluded through an Insurance Broker

More information must be obtained directly from your Insurance Broker.

Additional Information for Plans concluded directly by employees of MAPFRE MSV Life

Employees of MAPFRE MSV Life may receive commission from the Company, which remuneration is settled directly by Us, at no additional cost to you.

How to complain

We are committed to providing you with a high level of service. It is therefore very important that you inform us when the level of services does not meet your expectations. Should you have any cause for complaints about our services please do not hesitate to contact us. Complaints should be sent in writing, either by email at complaints@msvlife.com or by mail at the address indicated below:

The Chief Executive Officer,
MAPFRE MSV Life p.l.c.,
The Mall,
Triq il-Mall,
Floriana FRN 1470, Malta

If you are not completely satisfied with our response you have the right to take your complaint to:

The Office of the Arbiter for Financial Services,
First Floor,
St Calcedonius Square,
Floriana FRN 1530, Malta

You are advised to consult our Complaints Policy which can be accessed via our website portal at <http://www.msvlife.com>. Making a complaint will not affect your legal rights.

Terms & Conditions

This Key Features Document is intended to provide a brief overview of the Personal Pension Plan With Profits. The full terms and conditions are explained in more detail in the Policy Document, a copy of which is available from our offices.

Effective Date

The features outlined in this Key Features Document are applicable to the Personal Pension Plan With Profits on or after the 1st June 2019.

Compensation

In the unfortunate event of insolvency of any company licensed to carry on Insurance Business in Malta,

and if the insurer is unable to meet its obligations under the contract, including the guarantee, you may be entitled to limited compensation under the Protection and Compensation Fund.

Applicable Law

This Contract shall be governed by the laws of Malta in every particular including formation and interpretation. Any dispute or difference arising there under shall be subject to the jurisdiction of the Maltese courts.

Glossary / Definition of Terms

Bonuses are the way we allocate to you your share of the profits of the With Profits Fund. There are two types:

- Regular, which are normally added every year;
- Final, which may be paid when your Plan matures, or when we pay the Death Benefit under the Plan, provided it has been in force for at least 10 years.

Person Covered means the person specified in the policy, whose death will result in the Death Benefit under the Plan becoming payable. The Person Covered can only be a natural person and cannot be a company.

Plan means the life insurance contract described in this Key Features Document.

Policy Account means all the contributions paid (net of charges) and any subsequent Bonuses added to date.

Regular Contribution means the contribution that you have agreed to pay at regular intervals over the lifetime of the Plan.

We/Us/Our/MAPFRE MSV mean MAPFRE MSV Life p.l.c.

You/Policy Owner means the person(s) who has all the rights (e.g. to receive Plan Benefits) and obligations (e.g. to pay contribution) under the Plan. The Policy Owner(s) can be either a natural person or a company.